

## Employee Personal Device Policy (AR8340) – Frequently Asked Questions

This FAQ is designed to complement the Employee Personal Device Policy (AR8340)

Do I have to check email on my phone?	No, employees are not required to check district email on their personal devices.
What is BYOD (Bring Your Own Device)	BYOD allows staff members to bring their personal laptops, tablets, or mobile devices from home and use them for job-related functions at a school site.
Do I have to use the BYOD Network?	No, the BYOD network is an optional way to connect personal devices to the District internet. It is not required to complete job duties.
What type of device is appropriate?	All devices must meet the minimum requirements listed here <a href="http://www.cnusd.kl2.ca.us/byod">www.cnusd.kl2.ca.us/byod</a>
How many devices can I use on the BYOD network?	Staff will be limited to having a maximum of two devices enrolled for use in the BYOD program (exp. Laptop and mobile device).
What schools have the BYOD Network?	Currently Roosevelt High School, Raney Intermediate, Ramirez Intermediate, Centennial High, Santiago High, Norco High, Corona High, and JFK Middle College have the BYOD network. All other schools can have a similar experience on the "Guest" network after enrolling their personal device. Instructions on <u>www.cnusd.k12.ca.us/byod</u>
What about the security, theft, or damage of my personal device?	Devices are the sole responsibility of the staff member. CNUSD accepts no responsibility for either the security of; or the data residing on the device. District employees will not support, repair, or troubleshoot personal devices.
Will the device be content filtered?	CNUSD participates in the Federal FCC E-rate program and receives funding, therefore it is mandated that the District be compliant with the federal Children's Internet Protection Act (CIPA) which requires the District to have active and technical measures in place to monitor and filter inappropriate internet content.
Could I use my cellular data plan instead?	Cellular data plans on personal devices do not use CNUSD's internet connection and therefore do not use CNUSD internet content filter. The district recommends employees use devices connected to a District network when engaged in District related activities.
Can I print from my personal device?	Staff will not be able to print from their personal device while at school.
What is Intelligent Hub?	Intelligent Hub is an Enterprise Mobility Management (EMM) solution that CNUSD uses for the BYOD program. Intelligent Hub is primarily used to facilitate device onboarding, establishing a device identity, monitoring device

	compliance with District policies, and pushing school and classroom appropriate content to the device.
Do I need to have Intelligent Hub on my device?	The Intelligent Hub is required to be installed on all devices used in the BYOD program. Removal of Intelligent Hub software from the device will result in device access to the BYOD Network being revoked.
What can Intelligent Hub see?	CNUSD only collects information about the device that is necessary to provide a safe and secure environment. A full report of information that is collected is available here: <u>CNUSD BYOD Privacy</u>
How do I enroll my device	Directions for enrolling your device can be found on this website: <u>www.cnusd.k12.ca.us/byod</u> Please contact your school site for additional assistance.
How can I un-enroll my device?	If you no longer want to use a device in the BYOD program, it can be un-enrolled by removing the software from the device or by selecting "Enterprise Wipe" from the self-service portal: <u>www.cnusd.k12.ca.us/byod</u>
My BYOD device isn't connecting to the wireless network, what should I do?	Please <u>un-enroll the device</u> and start from the beginning. District employees will not support, repair, or troubleshoot personal devices.
How do I get more information about CNUSD BYOD?	Please contact your school site about other resources specific to CNUSD BYOD at your school. You can also visit <u>www.cnusd.k12.ca.us/byod</u>
Can my students bring personal devices too?	Currently the full BYOD network is only available for students at Roosevelt High, Raney Intermediate, Ramirez Intermediate, Centennial High, Santiago High, Norco High, Corona High, and JFK Middle College. Students can have a similar experience on the "Guest" network after enrolling their personal device. Instructions on <u>www.cnusd.k12.ca.us/byod</u>
Can I connect to Guest WiFi after I enroll my device in BYOD?	Yes, a device enrolled in BYOD can have <u>student level content filtering</u> on the Guest Network.