Enroll a MacOS Device in Mobile Device Management (Intelligent Hub)

Overview

CNUSD's Mobile Device Management (MDM) platform installs profiles on your device that configure and maintain settings on your device. MDM helps protect your privacy and the District's data. **Backup your device before enrolling!**

This process must be completed before connecting to the CNUSD_BYOD WiFi network.

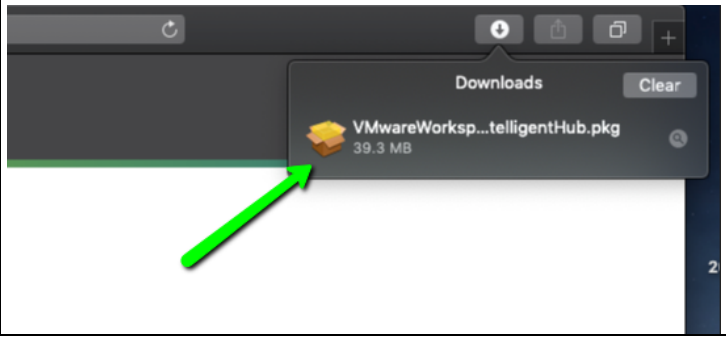
Download Intelligent Hub

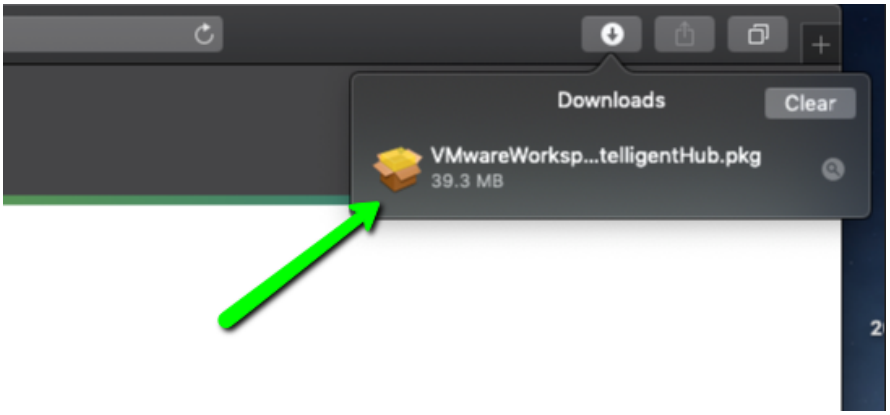
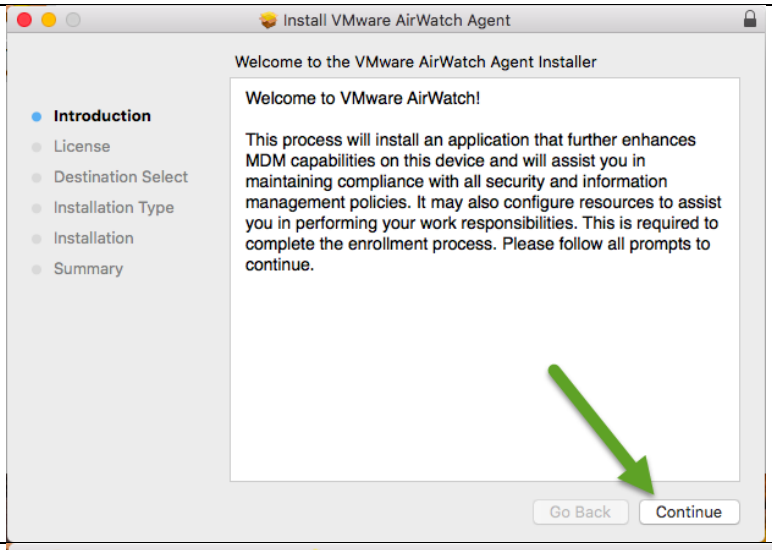
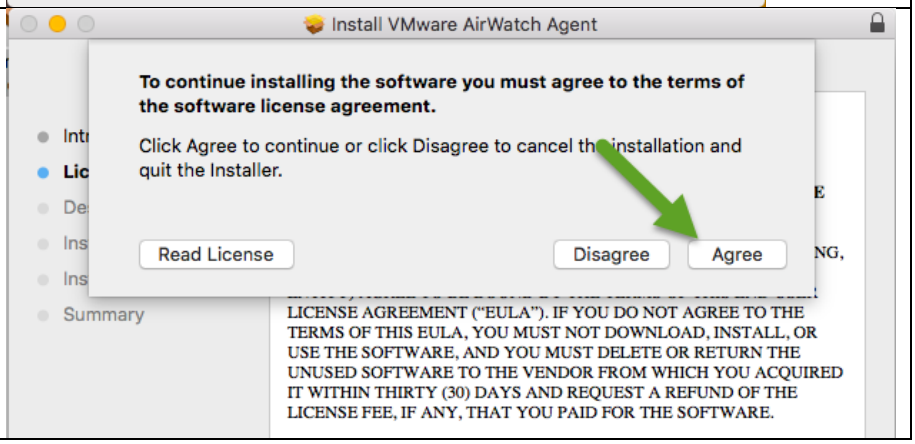
You must be using your MacOS device to begin the enrollment process.

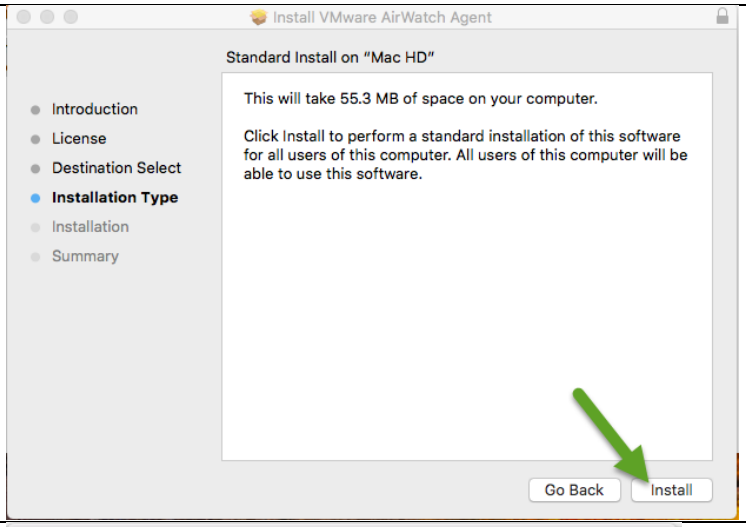
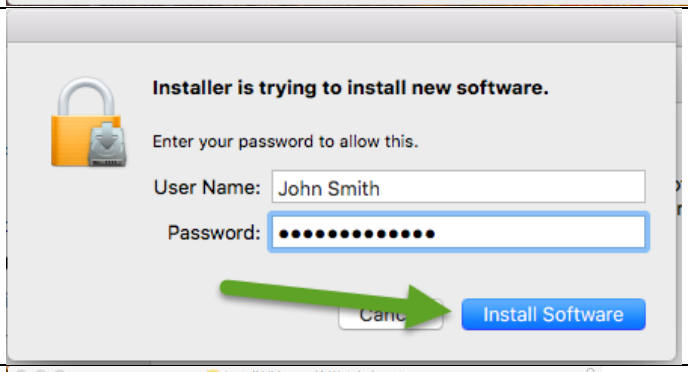
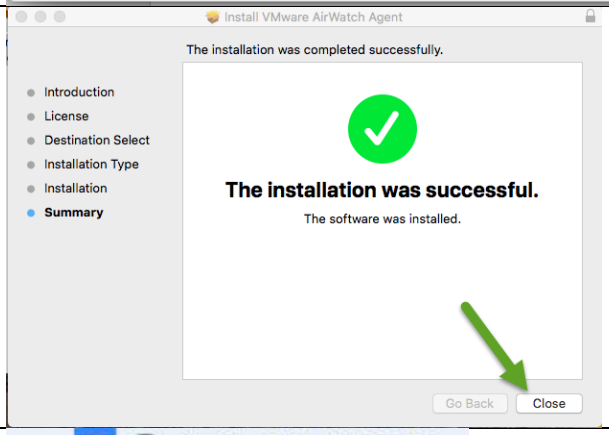
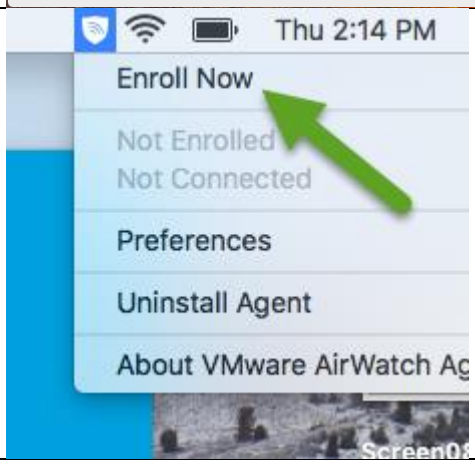
1. Install the Intelligent Hub on your MacOS Device.	

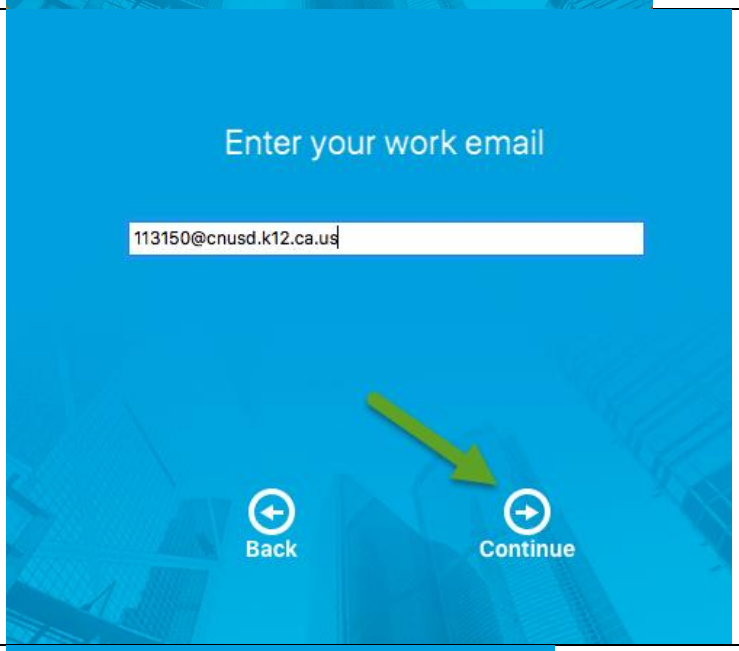
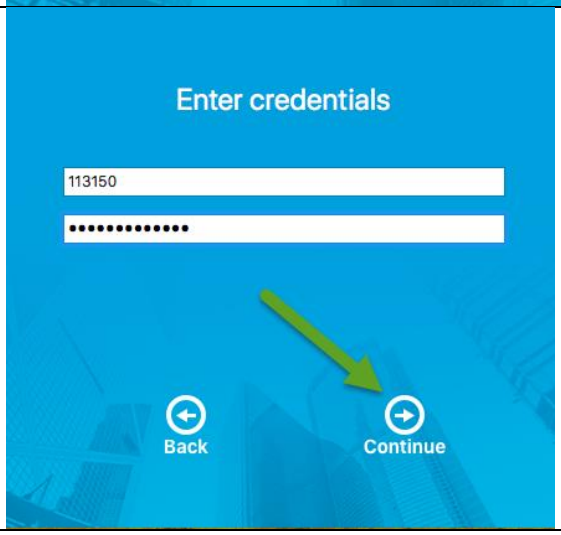
Enrolling your device in MDM

Authenticate

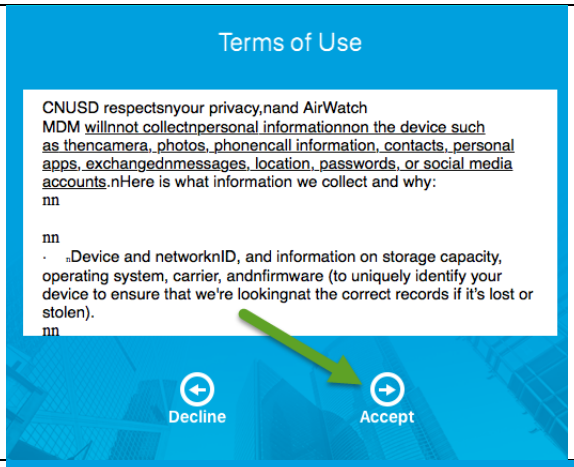
1. When the install has finished downloading. Click the IntelligentHub.pkg file.	

2. If the file doesn't open, Double click on the VMware Intelligent Hub.pkg file	
3. Press **Continue** to move through the introduction.	
4. Read the terms of the software license agreement and select **Agree**	

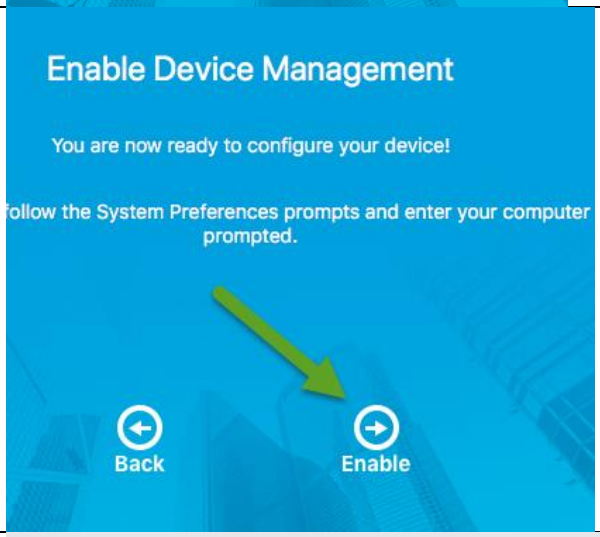
5. Select **Install**	
6. Type your computer username and password then "Install Software"	
7. Once the install is successful **Close** the dialog box..	
8. If you don't automatically see a blue window select the shield in the top right of your status bar and select **Enroll Now**	

9. Select authenticate with email.	
10. Enter your district ID Number followed by @cnusd.k12.ca.us then press **continue**	
11. Enter your District ID Number and district computer password then press **continue**	

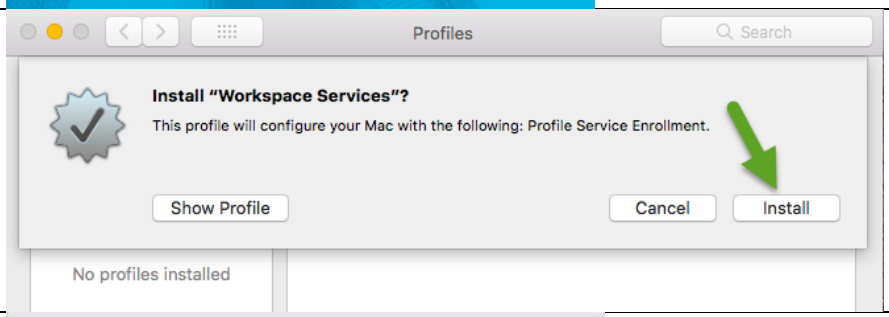
12. **Accept** the terms of use



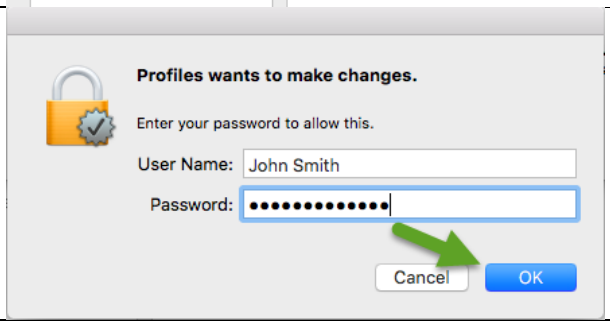
13. **Enable** Device Management

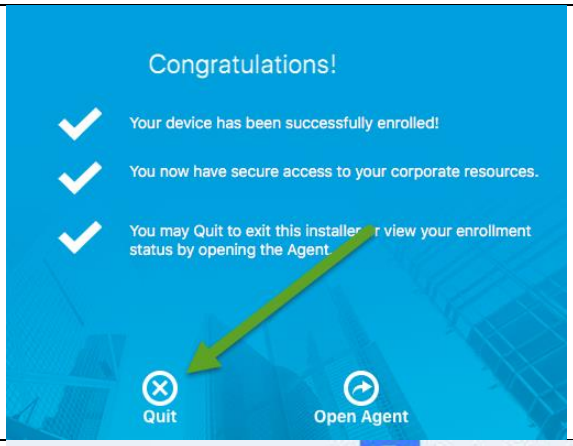


14. **Install** the "Workspace Services" profile



15. Enter your computer username and password, press OK



16. After your device has been enrolled you can **quit** the installer	
17. When you arrive at school, select the wifi icon in your status bar and select CNUSD-BYOD wifi ***NOTE: If your school does not have the BYOD WiFi option choose the Guest Wifi for student level content filtering***	

Manage your mobile device

Once your device is successfully enrolled in MDM, you can manage your device in MyDevice. It can take up to 6 hours before your device appears in MyDevice.